Mag ’N Crew™

Terms of Service

Effective Date: 07/01/2026
Last Updated: 10/23/2026

Welcome to Mag ’N Crew™. These Terms of Service (“Terms”) apply to your use of our website and your general interactions with our children’s event-planning business. By using our website, you agree to these Terms to the extent permitted by applicable law.

A separate written Event Services Agreement may apply to a specific booking. If these Terms conflict with a signed Event Services Agreement, the signed agreement will govern the specific booking to the extent of the conflict.

1. Our Services

Mag ’N Crew™ provides children’s event-planning and party-related services. Depending on the package and written proposal, services may include event concept development, décor, setup coordination, activity planning, and coordination with third-party vendors.

Services, inclusions, pricing, availability, and deliverables will be described in the relevant proposal or Event Services Agreement.

Website descriptions, social media posts, inspiration images, and examples are illustrative and do not guarantee that every item, vendor, design, or result will be available for a particular event.

2. Inquiries, Quotes, and Bookings

Submitting an inquiry or requesting a quote does not guarantee availability or reserve an event date.

A booking is confirmed only when the requirements stated in the applicable Event Services Agreement have been completed, including execution of the agreement and receipt of the required booking payment.

Clients are responsible for reviewing their proposals and providing accurate information about their event date, venue, guest count, budget, preferences, and relevant event requirements.

3. Pricing and Payments

Prices, payment schedules, taxes, vendor charges, and any additional fees will be stated in the applicable proposal or Event Services Agreement.

A booking payment or retainer may be required to reserve the date and begin planning. The amount, due dates, refundability, and consequences of late or missed payments will be specified in the signed agreement.

Additional services, significant design changes, guest-count changes, rush requests, or expenses outside the agreed scope may incur additional charges. We will communicate applicable charges and seek approval where reasonably practicable before proceeding.

4. Cancellations and Rescheduling

Cancellation and rescheduling requests must be submitted in writing to hello@magncrew.com

The applicable Event Services Agreement will specify cancellation deadlines, refund eligibility, booking-payment treatment, rescheduling options, and responsibility for non-refundable vendor commitments or expenses already incurred.

Weather, venue restrictions, vendor cancellations, emergencies, and other circumstances outside reasonable control may require changes to an event. We will work with the client in good faith to discuss reasonable alternatives, subject to vendor availability, additional costs, and the signed agreement.

No refund or cancellation policy in these Terms is intended to override rights that cannot lawfully be waived.

5. Client Responsibilities

Clients are responsible for:

- Providing accurate and timely event information and approvals.
- Disclosing relevant allergies, dietary restrictions, accessibility needs, and known safety concerns to the appropriate parties.
- Obtaining venue permissions and complying with applicable venue rules, unless the written agreement assigns a specific task to Mag ’N Crew™.
- Ensuring that a responsible adult is available to supervise children unless separate supervision services have been expressly agreed in writing.
- Communicating changes to the event plan, guest count, venue, or timing as early as possible.

We may need to modify, pause, or decline an activity or arrangement that presents a reasonable safety concern or cannot be delivered as agreed.

6. Third-Party Vendors and Products

Events may involve independent vendors, including inflatable rental companies, entertainers, caterers, bakers, photographers, venues, rental providers, and activity operators.

Unless expressly stated otherwise in writing, these vendors are independent providers responsible for their own services, personnel, products, equipment, applicable permissions, and safety procedures.

We may assist with vendor coordination, but we do not manufacture or control third-party products or equipment. Vendor availability, performance, and terms may be subject to separate agreements.

Nothing in these Terms excludes or limits any responsibility or liability that applicable law does not allow us to exclude or limit.

7. Children, Activities, Food, and Safety

Children's activities and equipment must be used in accordance with the relevant provider's instructions, age and capacity limits, supervision requirements, and other applicable safety rules.

Parents or guardians remain responsible for their children unless separate supervision services have been agreed in writing. A vendor may require its own consent forms or waivers.

Where food is supplied by third parties, clients should communicate known allergies and dietary requirements to the relevant provider and verify ingredient and cross-contact information directly before food is served. We cannot guarantee an allergen-free environment unless a specific written commitment is made by the responsible provider.

Any safety concerns should be raised promptly so appropriate precautions can be considered. These Terms do not replace required vendor-specific safety documents or any separately signed event agreement.

8. Décor, Venues, and Property

Décor, installations, rentals, and activities may be subject to venue limitations, access restrictions, surface conditions, weather, and supplier instructions.

Clients should disclose relevant venue restrictions and known property concerns before setup. Installation locations and any special requirements should be agreed upon in advance.

Responsibility for damage, repairs, removal, and other property-related costs will be determined under the signed Event Services Agreement and applicable law. Nothing in these Terms excuses a party from liability that cannot lawfully be excluded.

9. Website Content and Intellectual Property

Unless otherwise indicated, Mag 'N Crew™'s original website text, branding, logos, graphics, designs, and other original content belong to Mag 'N Crew™ or are used with permission.

You may browse and share links to our public website for personal, non-commercial purposes. You may not reproduce, sell, distribute, or commercially use our original content or designs without prior written permission, except as permitted by law.

Third-party trademarks, photographs, and other materials remain the property of their respective owners.

10. Photographs and Testimonials

We may request permission to use event photographs, videos, testimonials, or client feedback for our portfolio or marketing.

Providing a testimonial, participating in an event, or booking our services does not automatically grant permission to use a person's image or identifying information for promotional purposes. Separate appropriate consent will be obtained where needed, including from a parent or legal guardian for identifiable children.

11. Website Availability and External Links

We make reasonable efforts to keep our website information useful and current, but we do not guarantee uninterrupted access or that every page, listing, image, or description will always be error-free or available.

Our website may link to external websites or services. Those services are operated by third parties and may be governed by their own terms and policies.

12. Liability and Legal Rights

To the extent permitted by applicable law, Mag ’N Crew™ is not responsible for losses arising solely from circumstances outside our reasonable control or from the independent acts or omissions of third parties, except where responsibility cannot lawfully be excluded.

Nothing in these Terms waives or limits liability for intentional misconduct, gross negligence, or other liability that cannot legally be waived or limited. Any specific release, indemnification, or assumption-of-risk terms must be addressed in the applicable Event Services Agreement and reviewed for compliance with governing law.

13. Changes to These Terms

We may revise these Terms as our business or services change. The updated version will be posted on our website with a revised “Last Updated” date. Changes to the terms of an existing booking will be handled under the applicable signed agreement and law.

14. Applicable Law

These Terms are subject to the laws applicable to the relevant transaction and the parties' rights. The governing law and dispute-resolution provisions for a specific booking may be stated in the signed Event Services Agreement, subject to applicable law.

15. Contact Us

For questions about these Terms or our services, contact:

Mag ’N Crew™
Email: hello@magncrew.com
Website: www.magncrew.com

Thank you for considering Mag ’N Crew™ for your celebration. We look forward to helping families create thoughtful, joyful, and memorable events.