Mag ’N Crew™ ™

Privacy Policy

Effective Date: 07/01/2026
Last Updated: 10/23/2026

Mag ’N Crew™ (“we,” “us,” or “our”) respects your privacy and is committed to handling personal information responsibly. This Privacy Policy explains how we collect, use, store, and share information when you visit our website, contact us, request a quote, or book our event-planning services.

1. Information We Collect

Depending on how you interact with us, we may collect:

- **Contact information:** Your name, email address, phone number, and mailing address, if provided.
- **Event information:** Event date, venue, theme preferences, guest estimates, budget, and planning details.
- **Booking and payment information:** Services requested, invoices, payment status, and transaction records. Payments may be processed by third-party payment providers.
- **Safety and accommodation information:** Allergy information, dietary restrictions, accessibility needs, and other details you voluntarily share that are necessary to plan an event safely. Please share only what is necessary.
- **Communications:** Messages, inquiry forms, emails, and feedback you send us.
- **Website information:** Depending on the website platform and tools we use, technical information such as browser type, pages visited, cookies, and general website usage may be collected.

2. How We Use Your Information

We may use your information to:

- Respond to inquiries and prepare proposals or estimates.
- Plan, coordinate, and deliver your event.
- Communicate with you about bookings, payments, changes, and event logistics.
- Coordinate necessary services with vendors you authorize us to engage.
- Maintain business, accounting, and transaction records.
- Improve our services and website.
- Protect the safety, security, and legal rights of our clients, guests, and business.

We will not use sensitive information you share for unrelated purposes without an appropriate legal basis or your permission, where required.

3. How We Share Information

We do not sell your personal information for money.

We may share relevant information with:

- **Event vendors and service providers**, such as rental companies, caterers, bakers, entertainers, photographers, and venues, when necessary to coordinate your event.
- **Business service providers**, such as website hosting, scheduling, customer relationship management, email, accounting, and payment platforms.
- **Professional advisers or authorities**, when reasonably necessary to comply with legal obligations, protect rights, or address safety or security concerns.

We aim to share only the information reasonably needed for the relevant purpose. Third-party services may handle information under their own privacy terms.

4. Children's Privacy

Mag ’N Crew™ plans events for children, but our website and inquiry process are intended for parents, guardians, and other adults—not children.

Please do not submit children's full names, birth dates, photographs, contact information, or other identifying details unless reasonably necessary for an event and provided by an authorized parent or guardian.

Where possible, use general descriptions such as age range or activity needs instead of unnecessary identifying information. We do not knowingly collect personal information directly from children through our website without the required parental involvement or consent.

5. Photographs and Marketing

We may coordinate photography or receive photographs from events. We will not assume that permission to plan an event automatically gives us permission to publish photographs or videos of a client, child, guest, or private residence.

Before using identifiable photographs or videos for our website, social media, portfolio, advertising, or other promotional purposes, we will seek the appropriate permission from the relevant adult and, where applicable, the child's parent or legal guardian.

You may decline marketing photo consent without affecting your ability to inquire about our services or book an event. Any consent process will explain the intended use and how to request that future use stop, subject to practical and legal limitations.

6. Cookies and Website Technologies

Our website platform or integrated services may use cookies or similar technologies to support website functionality, understand site usage, or measure marketing performance.

The technologies actually used will depend on our website configuration. Where required, we will provide appropriate notice and obtain consent or offer choices for non-essential cookies and tracking technologies.

You can also manage cookies through your browser settings, although disabling certain cookies may affect website functionality.

7. Information Security and Retention

We use reasonable administrative, technical, and organizational measures designed to protect personal information. However, no method of electronic transmission or storage can be guaranteed to be completely secure.

We retain information for as long as reasonably necessary for the purposes described in this Policy, including event delivery, recordkeeping, resolving disputes, and meeting legal or accounting obligations. Retention periods may vary by information type.

8. Your Privacy Choices and Rights

Depending on applicable law, you may have rights to request access to, correction of, or deletion of certain personal information, or to object to certain uses or sharing.

To make a privacy request, contact us using the details below. We may need to verify your identity or authority before responding. Some records may need to be retained where the law permits or requires it.

9. Third-Party Websites

Our website or communications may contain links to third-party websites, social media platforms, payment services, or vendor websites. We do not control their privacy practices. Please review their policies before providing information directly to them.

10. Changes to This Policy

We may update this Privacy Policy as our business, website, services, or legal obligations change. The revised version will be posted on our website with an updated “Last Updated” date.

11. Contact Us

For questions or requests relating to this Privacy Policy, contact:

Mag ’N Crew™
Email: hello@magncrew.com

Website: www.magncrew.com

This Privacy Policy is intended to describe our actual privacy practices and will be updated as our systems and processes evolve.